

	WORK INSTRUCTION		Instruction:	WIWA0226-VPB
	Varco Pruden Warranties		Page:	1 of 3
	Standard Weathertightness Warranty		Revision & Date:	New 10/25/11
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When printed this document could become obsolete so refer to the on-line source for the current revision.

1. Purpose:

To provide Varco Pruden Buildings (VP) Builders with an industry leading tool to ensure their success and VP's success in an increasingly competitive market. Specifically, this program provides our customers the opportunity to offer the building Owner a full material and labor warranty on the Varco Pruden PR, SSR and SLR roof system only, that is backed by VP.

2. Key Points:

- a. The builder is primarily responsible for the full warranty terms for the labor required to perform any warranted repair work as specified in the warranty document. VP shall provide the material as defined in the warranty document with all the exclusions and limitations noted.
- b. The warranty guarantee is contingent on the owner maintaining all preventative maintenance records as well as a fully executed copy of the weathertight warranty. **VP reserves the right to deny any claim or cause of action if any or all of the above cannot be produced upon request from the owner to investigate a roof leak.**
- c. A full inspection is required prior to issuance of a weathertight warranty. The designated VP contact should forward a copy of the weathertight warranty checklist to the builder and or customer prior to requesting an inspection by the VP construction services technician and have a signed copy returned to VP prior to scheduling the inspection. If the roof fails the inspection and another inspection is required the builder will have to pay for the visit.
- d. A representative from the builder or customer must be present during the roof inspection for information and follow up requirements.
- e. VP reserves the right to credit the builder the original cost of the warranty, if the roof cannot pass inspection after two visits by Varco Pruden construction technician.

3. Warranty:

- a. The warranty of Varco Pruden's PR, SSR, SLR and HWR Roof Systems **only includes material supplied by VP.** See the specific warranties for requirements and exclusions.
- b. Warranty terms are available for ten (10) and twenty (20) years.
- c. The coverage will only be issued upon passing VP roof inspection and receipt of all costs and a letter of compliance if noted to be required on the roof inspection, and a full executed copy of the warranty.
- d. No coverage can be extended to future additions of any kind.
- e. The owner must pay the cost of a VP roof maintenance inspection and any additional inspection is completed per the owners request and the issue is determined not to be a warranty related issue.

Note: Unapproved modifications to the roof system shall void the warranty

4. VP Command Pricing:

- a. Pricing for warranties are to be added to “Additional Pricing” located under the Pricing tab in VP command.
- b. Select “Warranty” from the category selection box and in the description area, specify the warranty being purchased. *(see descriptions below)*
- c. Construction Tech. fees are to be added separately from warranty dollars as a Miscellaneous fee under Additional Pricing.

Note: Warranty and Construction Tech fee will be a “Net” item.

Available Warranty Descriptions:

10yr PR Weathertight
 10yr SSR/SLR Weathertight
 20yr SSR/SLR weathertight
 10yr SSR/SLR Optima WT
 3yr STD NDL Warranty
 5yr STD NDL Warranty
 10yr SSR/SLR NDL WT

20yr SSR/SLR Optima WT
 10 yr HWR Weathertight
 20 yr HWR Weathertight

20yr SSR/SLR NDL WT
 10yr Structural NDL Endorsement
 20yr Structural NDL Endorsement

Warranty costs are as follows (\$1,000 minimum):

VP Material (Warranty Type)	Material Location	Warranty Period	Warranty Charge
Panel Rib (weathertight)	Roof	10 year	\$0.03 / sq-ft see notes
SSR/SLR (weathertight)	Roof	10 year	\$0.02 / sq-ft
		20 year	\$0.05 / sq-ft

Warranty costs are as follows (\$1,500 minimum):

HWR (weathertight)	Roof	10 year	\$0.05 / sq-ft
		20 year	\$0.10 / sq-ft

Notes:

1. Refer to actual warranties for specific details, exclusions and information.
2. All square footage is NET.
3. All square footages are based on actual roof or wall area and not floor area.
4. Weathertight warranties require an inspection fee of \$900 (plus travel if required) minimum per CT visit.
5. Panel Rib roof weathertight warranty is not a standard product offering and shall only be quoted with prior authorization from the Regional General Manager. *See Warranty for specific requirements.*
6. Two week notice is required before the inspection can take place.

5. To Obtain your Warranty Document:

Samples of weathertight warranties are available below. Request forms and checklists for the warranties are also available.

- a. Open (Click) the appropriate warranty.
- b. Print the warranty.
- c. Complete the required information.
- d. Mail, email or fax the completed warranty form (including necessary signatures) to the Warranty Administrator. *Varco Pruden Buildings 3200 Players Club Circle, Memphis, TN 38125 ATTN: Warranty Administrator. Fax: (901) 748-9320 email: WarrantyAdministrator@vp.com*

IMPORTANT NOTICE: This completed warranty must be returned in the time frame indicated in the warranty terms or the warranty will not be honored.

6. Direct Sale Project:

1. It is the responsibility of the Varco Pruden project manager to either complete the warranty documents for the customer or forward the request to the warranty administrator to be completed and sent to the customer and is responsible for following up on the signed contract after the completed and approved roof inspection.
2. The VP rep is to add the warranty to the central tracking log for tracking all requirements of VP's internal guidelines.
3. The owner, erector or general contractor must take on the responsibilities as noted on the VP warranty where the term "Builder" is used. If the appointed company that signs the warranty fails to perform the requirements as "Builder" the warranty becomes void and VP assumes no further obligation under such warranty terms.
4. Direct Sales are not applicable to Optima, NDL or Structural warranties.

Note: When filling out the warranties for Direct Sales, where it indicates "BLDR #", please type "DIR" in that area for Direct Sale.